## Forwarding an Invitation to the Coupa Supplier Portal (CSP)

You can easily invite others within your organization to the CSP by forwarding them your PO email notification or by sending them an invitation from the **Create Your Account** page.

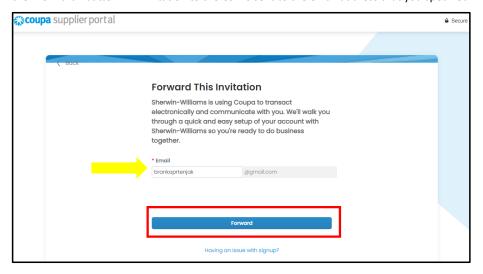
Go to your email and find the CSP Registration invitation you received, then click the <u>Forward Invitation</u> button at the bottom of the email.



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Last Modified Date: 9-Sep-24

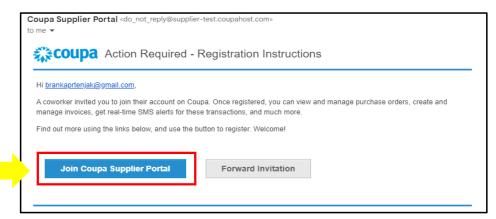
You will be directed to the CSP and type in the email address you want to forward to then click the "Forward" button. An invitation to the CSP is sent to the email address that you specified.



**NOTE**: You can forward the invitation only to email addresses with the same domain. However, this ensures more built-in security.

When the invited user receives the email, they should click the <u>Join Coupa Supplier Portal</u> button at the bottom of the email.

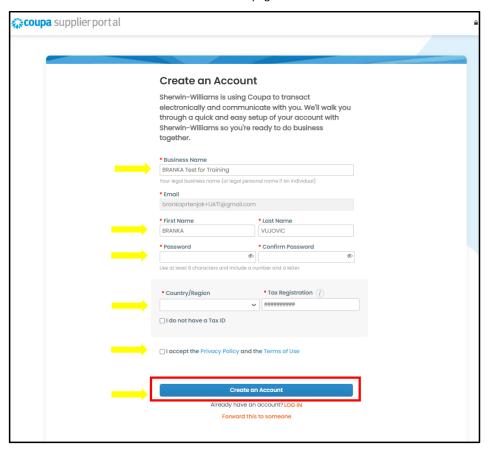
NOTE: The invitation to the Coupa Supplier Portal (CSP) expires after 30 days



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Once the invitee clicks the button, they will be directed to the <u>Create an Account</u> page. This is where they will fill out the required information such as creating a password and click the blue "Create an Account" button at the bottom of the page



<u>Note</u>: if you scroll down there is a prompt at the bottom to the <u>Forward this to someone</u>. The invitee can also forward an invite to the CSP here.

## Why can't I forward the invitation?

 If the invitee is already linked to the CSP, there will be a warning message that the email already exists. If this is the case, when on the "Create an Account" page, they can click LOG IN at the bottom of the page.

OR

2. If the invitee tries to create an account from an expired invitation, the user is directed to the <u>Register / Login</u> page where a red message bar displays the following: "Your invitation has expired or already been activated."

**Commented [DP1]:** do we want to link how to access SW support if someone runs into an issue with losing a password or someone owning the CSP portal and leaving?

**Commented [CMD2R1]:** Is this someone at Sherwin? Wouldn't that be a Coupa Support question?